

Non-Disclosure Agreements for Virtual Delivery Drop-Ins

As we near the end of Q2 2020, our thoughts continue to be with our Partners and their loved ones as the world combats COVID-19. We hope everyone remains safe and healthy.

And, with each passing day, we continue to monitor the results, effectiveness, and lessons of the temporary virtual delivery pilot period. Our goal, as with all we do, is to continuously improve; to streamline processes, reduce redundancy, and ensure that resources are used efficiently.

At the start of the pilot period in March, we began receiving requests for ISACA's signature on Non-Disclosure Agreements (NDAs) from some organizations uncomfortable with ISACA-CMMI's presence during the virtual delivery drop-ins. We have fielded requests as they have come in, sending the agreements through our legal department for review and approval. Based on our review of the NDAs that have been sent to us, we have determined that many of them create an unacceptable level of risk to ISACA-CMMI.

This is especially true given that the global nature of the CMMI community means that requests have come from organizations outside of the US which are subject to the laws and courts in those countries and require us to indemnify them for any disclosure of their confidential information, which in many cases will be out of our control (e.g., if the information is disclosed by you). Further, continued review of them creates an unacceptable level of cost considering the slim margins that we have maintained for review of appraisals. Therefore, we will no longer be accepting NDA requests for virtual deliveries.

This approach is consistent with our long-standing practice for physical appraisals and courses that are performed on-site. In those cases, ISACA-CMMI has not entered into an NDA to view appraisal or course data. For example, when we perform observations of candidates to become Lead Appraisers and Instructors, there is no NDA in place between ISACA-CMMI and your customer; this is also true of our quality audits of appraisals and courses.

If your client is not willing to proceed without an NDA, the appraisal or course cannot be performed via virtual delivery. If your client does not require an NDA, but there are security clearance restrictions or other concerns, please contact us to discuss how to move forward.

If you have any questions, please contact us at partner@cmmiinstitute.com.